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S.C. PUBLIC UTILITIES COMMISSION
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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME

DialTone & More, Inc.

QUARTER / YEAR

10 thru 12 / 2010

Month:	<u>Oct</u>	<u>Nov</u>	<u>Dec</u>
Number of Customer Access Lines	<u>13185</u>	<u>13185</u>	<u>13185</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>0</u>	<u>0</u>	<u>0</u>
New Installs Completed w/in 5 Days (%)	<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: _____

Person Making Report / Contact Information:

Lisa Brown

Account Manager